



Robin Raphel

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Riyadh, Riyadh Region 133341

SKILLS

- Beverage preparation
- Foam art
- Quick learner
- Food running
- Food preparation and safety
- Strong communication
- Ordering procedures
- Coffee brewing
- Food preparation

EDUCATION

04/2010 - 03/2012
National School of Open
Schooling | Valsad/ India
High School Diploma:
Commerce

LANGUAGES

English

Intermediate

Hindi

Upper intermediate

Malayalam

Intermediate

PERSONAL DETAILS

Date of Birth / Age:

28/03/1991/32

Nationality: Indian

Marital Status: Single

Visa Status: work permit

PROFESSIONAL SUMMARY

Friendly Barista with great people skills and sales experience. Dedicated to creating personalized customer experiences while offering expertise in coffee production, and preparation. Strong knowledge of roasting and brewing, with enthusiasm for promoting sustainable and fair-trade coffee. Motivated service worker with exceptional social skills, communication abilities and customer service background. Dedicated to following health and safety guidelines and handling food items properly. Pursues every opportunity to support team members and proactively address issues.

WORK HISTORY

04/2022 - Current

Barista

Half million | Riyadh, Riyadh Region

- Made and served high-volume beverages with speed, quality and consistency, thriving in fast-paced cafe environments.
- Maintained and operated espresso machines, blenders and commercial coffee brewers.
- Built strong relationships with customers, recalling names and regular orders to maintain rapport and loyalty.
- Built and nurtured customer loyalty by remembering personal preferences.
- Fulfilled personalised orders with speciality milk options, meeting strict dietary requirements.
- Cleaned and sanitised coffee and food preparation areas, maintaining impeccable hygiene standards.
- Prepared and served hot and cold beverages promptly, maintaining temperature, quality and presentation.
- Warmly greeted and served customers, promptly processing payments to minimise wait times.
- Thoroughly cleaned and maintained coffee machines, reducing faults and issues for smooth, efficient service.
- Trained new and junior staff members on coffee-making techniques, including grinding, steaming and latte art.

07/2018 - 07/2020

Coffee Barista

Caffe benne | Riyadh, Riyadh Region

Gender: Male

Religion: Roman Catholic

- Maintained and operated espresso machines, blenders and commercial coffee brewers.
- Produced high-volume coffee orders quickly and accurately, meeting customer demand.
- Made and served high-volume beverages with speed, quality and consistency, thriving in fast-paced cafe environments.
- Managed peak cafe hours effectively, creating and delivering drinks swiftly to maintain efficient service.
- Fulfilled personalised orders with speciality milk options, meeting strict dietary requirements.
- Built and nurtured customer loyalty by remembering personal preferences.
- Maintained clean, organised cafe workspaces, enabling co-workers to readily locate required supplies.

03/2014 - 04/2016

Barista

McDonald's | Vapi, India

- Made and served high-volume beverages with speed, quality and consistency, thriving in fast-paced cafe environments.
- Maintained and operated espresso machines, blenders and commercial coffee brewers.
- Managed peak cafe hours effectively, creating and delivering drinks swiftly to maintain efficient service.
- Built strong relationships with customers, recalling names and regular orders to maintain rapport and loyalty.
- Built and nurtured customer loyalty by remembering personal preferences.
- Fulfilled personalised orders with speciality milk options, meeting strict dietary requirements.
- Cleaned and sanitised coffee and food preparation areas, maintaining impeccable hygiene standards.

Reference No:

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