

Mohd Daniyal Sheikh

Career Objectives

To enhance corporate excellence in the assigned field by deploying technical skills and knowledge to get associates with an organisation that promises to provide a challenging and stimulating environment.

✉ daniyalsheikh2899@gmail.com

☎ +919767145633

📍 Nagpur, Indian

🌐 [linkedin.com/in/mohd-daniyal-sheikh](https://www.linkedin.com/in/mohd-daniyal-sheikh)

EDUCATION

Engineering- Information and Technology

Priyadarshini Institute of Engineering and Technology

09/2019 - 07/2022

8.3 CGPA

WORK EXPERIENCE

Application Support Specialist

Verificent Solutions

10/2023 - Present

Pune, India

Achievements/Tasks

- Successfully engaged with users across multiple communication channels (chat, telephone), promptly addressing queries and resolving issues to ensure a smooth user experience.
- Diagnosing and resolving technical issues reported by customers or end-users.
- Identified and escalated complex issues beyond tier one support, keeping users informed about the status of their problems and collaborating with teams for efficient solutions.
- Successfully managed and completed various additional tasks related to the position, displaying flexibility, and adaptability as required.

Netsuite Developer Internship

Bista Solutions

06/2023 - 08/2023

Mumbai, India

Achievements/Tasks

- Gain practical experience in NetSuite customization, scripting and workflow development.
- Develop a strong understanding of SuiteScript, SuiteFlow, and other NetSuite development tools.
- Assist in customizing and configuring NetSuite modules to meet specific business requirements.
- Learn and develop SuiteScripts (JavaScript-based scripts) to extend the functionality of NetSuite.

Associate Cloud and Data Engineer

InfoCepts

08/2022 - 01/2023

Nagpur, India

Achievements/Tasks

- Trained in Data Modelling and Data Warehousing.
- Trained on various tool and technologies like SQL, AWS, Linux, VMware, SnowFlake.
- Experienced in utilizing AWS services (EC2, S3, SNS, IAM, RDS).
- Showcased soft skills like communication, confidence, teamwork, emotional intelligence, presentation skills up to the mark.

SKILLS

SQL

AWS

SnowFlake

VMware

MicroSoft Office Suite

Problem solving

PROJECTS

Hospital Management System (College Project)

- It is a Desktop based application which help in managing data of Doctors, Patients, Receptionists. Providing security to Data & manage it efficiently.

Technical Language Converter (College Project)

- We had developed a desktop based application using Python Language that converts technical words into more simple ones. With the help of that application you can also translate English word to hindi.

CERTIFICATES

Microsoft SQL from A to Z (Udemy)

Linux Operating System (Udemy)

LANGUAGES

English

Professional Working Proficiency

Hindi

Native or Bilingual Proficiency

Marathi

Limited Working Proficiency

INTERESTS

Anime

Reading

Travelling