

Shahnawaz Shaikh

Mobile Technician

Address:Dubai

Mobile:+971 544451 653

Email:shaikhshahnawaz119@gmail.com



Objective

Intelligent and efficient and Mobile engineer seeking a position with a reputable company in which my skills and knowledge can be of service to customers and to your organizations. Success through the use of my skills, knowledge and experiences to enhance my ability for further growth and self-achievement.

Ability to work independently with high motivation toward new knowledge and a good team worker with evidence by my excellent performance during internship and the university.

Work History (8 Years 6 months Experience)

2023-09 -2025-01

☒ **Salesman and Mobile Technician**
ELECTRONIC GALLERY LLC

2022-08- 2023-01

☒ **Sales man and Mobile Technician**
Smart Logic Technology LLC.(Dubai UAE)

2020-03- 2022-07

☒ **Mobile Technician Hardware and Software**
Saniya Mobiles and Communication (INDIA Maharashtra)

2018-09- 2020-02

☒ **Sales and Data Entry in Excel**
Global Mobile and Communication (INDIA Maharashtra)

2015-01- 2017-12

☒ **GSM Engineer**
Samsung Authorized service Centre (INDIA Maharashtra)

☒ **Job Responsibilities**

☒ **Device troubleshooting:** Diagnosing and troubleshooting mobile devices to

identify hardware or software issues.

- ☒ **Repairs and maintenance:** Conducting repairs on mobile devices, including replacing screens, batteries, charging ports, and other components as needed.
- ☒ **Software updates and installations:** Updating mobile devices with the latest software versions, installing applications, and configuring settings.
- ☒ **Testing and quality assurance:** Conducting tests to ensure repaired devices are functioning properly and meeting quality standards before returning them to customers.
- ☒ **Customer support:** Providing technical support to customers, answering their questions, and offering guidance on device usage and maintenance.
- ☒ **Documentation and reporting:** Maintaining accurate records of repairs, parts used, and customer interactions. Generating reports on repair activities and inventory levels.
- ☒ **Stay updated:** Keeping up with industry trends, new mobile device releases, and emerging technologies to enhance skills and knowledge.

Education

Diploma (C.S) Ashok Polytechnic College Ashok nagar (India)
From Maharashtra state of board of technical
education.

In 2022 with 77.19%

Higher Secondary Education

Khasdar Govind Rao Adik College

Shrirampur (India)

In 2015 50%

Computer Skills

- ☒ **Operating systems:** Windows 7, Windows 8.1, Windows 10, and Mac OS.
- ☒ **Software Packages:** Microsoft office, Python programming, Java, Data Entry.

Personal Skills

- ☒ Ability to type 30 wpm.
- ☒ Positive attitude and enthusiastic in team work.
- ☒ Strong motivational and Leadership skills.
- ☒ Excellent communication skills.
- ☒ Ability to perform under high pressure and against target deadlines. Ability to motivate and inspire confidence in the team.
- ☒ Hardworking punctual and Responsible.

Personal Details

| | |
|-----------------------|--------------------------------------|
| Date of birth | 24-08-1996 |
| Languages | English, Urdu, Marathi, Basic Arabic |
| Nationality | Indian |
| Religion | Muslim |
| Marital status | Single |
| Gender | Male |
| Staying in | Dubai |
| Visa status | Freelance Visa 2 Years |

Declaration

I do hereby declare that the above information is true to the best of my knowledge.