



SAKEENA BEGUM

WAITRESS AND CASHIER

Contact

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bsakeena68@gmail.com

Ajman, UAE

Key Skills

- Works well under pressure
- Highly responsible and reliable
- Point of Sale (POS) system
- Exceptional interpersonal skills
- Food and beverage knowledge
- High-volume dining
- Food safety understanding
- Supervisory Skills
- Cash handling
- Payment Processing

Personal Details

- **Date of Birth** : 20/07/1992
- **Marital Status** : Single
- **Visa Status** : Employment
- **Nationality** : Indian
- **Passport Number** : S4556502

Language

English

Hindi/Urdu

Punjabi

Career Objective

Enthusiastic and detail-oriented waitress and cashier with more than 2 years of experience in the service and hospitality industry. Knowledgeable about food and beverage pairings, inventory management and kitchen preparation. Excellent memorization and cash collecting & handling skills with an outgoing, personable attitude. Successful at building relationships with customers to increase loyalty and repeat business.

Work Experience

Waitress and Cashier

2021 - Present

Pizza Hut (Americana Quality UAE) | Sharjah, UAE

Roles and Responsibilities:

- Greet customers and hand out menus.
- Take meal and beverage orders from customers and place these orders in the kitchen.
- Make menu recommendations and inform patrons of any specials.
- Deliver meals and beverages to tables when they have been prepared.
- Check that customers are satisfied with their meal.
- Prepare the bill for tables when requested.
- Cash up bills and ensure that the correct amount has been paid.
- Administer change to tables if needed.
- Use a point of sale (POS) system to calculate the total cost of the order, accept payment, and issue change if necessary.

Special Handling Agent

2019 - 2021

Transgaord Group LLC | Dubai, UAE

Roles and Responsibilities:

- Assist the guests on Wheelchairs to navigate through check, security checks, Transfer Desks, Duty Free, Toilets, Food Court.
- Ensure that the guests are comfortable while boarding the stretchers, especially while taking turns and slide.
- Ensure that the guests does not get injured / suffer from pain.
- Other ad-hoc responsibility detailed by the business as and when required like.

Education

• Bachelor of Arts (B.A) | 2011 - 2014

Punjabi University of Patiala | Punjab, India

Declaration

I hereby declare that the details furnished above are true to the best of my knowledge and belief.

SAKEENA BEGUM