

FAIZI MUSTAFA

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Location: Abu Dhabi, U.A.E | Visa Status: Visit Visa (Valid: 26/04/2025 – 25/06/2025)

CAREER OBJECTIVE

Experienced and customer-focused Sales Professional with over 13 years of expertise in retail sales, customer service, and client relationship management. Seeking a challenging position to utilize my skills and contribute effectively to organizational success.

PROFESSIONAL EXPERIENCE

Counter Sales Associate

Rasasi Perfume Company, Abu Dhabi, U.A.E | Dec 2012 – Feb 2024

- Delivered exceptional customer service and consistently achieved sales targets.
- Managed product display, stock inventory, and daily store operations.
- Built strong customer relationships, resulting in increased repeat business.

Customer Care Executive

Airtel Telecom Company, New Delhi, India | Dec 2010 – Nov 2011

- Resolved customer inquiries and complaints professionally and efficiently.
- Provided detailed product and service information to enhance satisfaction.

Sales Executive

ABN AMRO Bank, New Delhi, India | Apr 2010 – Oct 2010

- Promoted banking products and achieved monthly sales targets.
- Developed customer rapport to encourage product cross-selling.

EDUCATION

Bachelor of Commerce (B.Com), Rohilkhand University, Bareilly | 2010

12th Grade (UP Board), M.Q. Inter College, Allahabad | 2007

10th Grade (UP Board), M.Q. Inter College, Allahabad | 2005

TECHNICAL SKILLS

- Proficient in MS Word, MS Excel, and Office Applications
- Basic knowledge of Retail Management Systems
- Basic Certification in Computer Science
- Diploma in Computer Applications (SYS Computer Institute of Technology)

LANGUAGES

Hindi, English, Urdu, Arabic

DRIVING LICENSE

License No: 2647282

Category: Light Vehicle

Place of Issue: Abu Dhabi

PERSONAL DETAILS

Date of Birth: 26 March 1989

Marital Status: Married

Nationality: Indian

Father's Name: Mohammad Mustafa

Permanent Address: Mohalla Milkeyan, Seohara, Bijnor, Uttar Pradesh, India

Passport No: U5874484 (Valid till 22 March 2030)

DECLARATION

I hereby declare that the above information is true and correct to the best of my knowledge and belief.

Date:

Place: Abu Dhabi, U.A.E