



From UAE

SHERMANE CORDOVERO SANTILLANA

SALES / OFFICE / MANAGEMENT

CONTACTS



+971567351203

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Muraqqabat, Al rigga Dubai, United Arab Emirates, Dubai, UAE

SKILLS



Inventory Management

Product Knowledge

Cash Handling

LANGUAGES



English

Filipino

ABOUT ME



A highly motivated professional seeking a stable, positive work environment where I can leverage my innovative skills and contribute to a thriving company culture. I am dedicated to enhancing workplace dynamics for mutual benefit and growth.

WORK EXPERIENCE



MAR 2021

STORE SUPERVISOR

PRESENT

KRISPY KREME BRAND, KUWAIT FOOD AMERICANA COMPANY | Dubai, United arab emirates

- Motivated and mentored a team of sales associates.
- Effectively resolved customer issues and complaints.
- Managed inventory levels and ensured efficient stock control.
- Ensured compliance with all company policies and procedures.

FEB 2019

GUEST EXPERT

FEB 2021

KFC BRAND, KUWAIT FOOD AMERICANA COMPANY | Dubai, United Arab Emirates

- Maintained professional demeanor and positive attitude.
- Received positive feedback and high audience ratings.

JAN 2017

TEAM MEMBER – TEAM LEADER

JUN 2018

MI Department Store City Mall | Kabankalan City, Negros Occidental, Philippines

- Effectively delegated tasks and monitored progress.
- Provided excellent customer service and support.
- Developed and implemented efficient work processes.

REFERENCES



ANTHONY RAMOS

Krispy Kreme, Kuwait Food Americana Company

Phone Number 971553669174

Email aramos@americana-food.com

RICKY GONZALES

Krispy Kreme, Kuwait Food Americana Company

Phone Number 971564203726

Email rgonzales@americana-food.com

PERSONAL DETAILS



Date of birth

03 Jun 1990

Nationality

Filipino

Marital status

Single

NOV 2011

SALES ASSOCIATE

WATSONS BEAUTY CARE | Sm BACOLOD CITY, PHILIPPINES

- Provided exceptional customer service and support.
- Presented products/services clearly and persuasively.

NOV 2008

CREW DINING

MAY 2009

Jollibee FREEMONTS FOOD CORPORATION | Kabankalan city, negros occidental, philippines

- Maintained a clean and organized workstation.
- Followed all food safety and sanitation guidelines.
- Worked effectively as part of a team.

EDUCATION



2011

BACHELOR OF SCIENCE IN HOSPITALITY MANAGEMENT

Negros Oriental State University | Dumaguete City

2007

Fellowship Baptist College | Kabankalan City

2003

Binicuil Elementary School | Kabankalan City