



Muhammad Faisal

Dubai

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Objective

Dedicated and customer-focused professional with experience in customer service, retail management, and aviation support. Skilled in maintaining high service standards, handling operational tasks, and ensuring a seamless customer experience. Strong technical knowledge with diplomas in HVAC and Computer Basics. Seeking a role where I can utilize my expertise in a dynamic work environment.

Experience

- Transguard group** 9/2024 - Currently
Cabin appearance agent
Ensure aircraft cabins meet airline cleanliness and presentation standards.

Coordinate with ground crew for timely cabin preparation.

Conduct quality checks to maintain high service levels.

Work efficiently in a fast-paced environment with strict deadlines.
- Pearl continental hotel** 2021 - 2023
Receptionist
Provided excellent front-desk services, greeting guests warmly and assisting with check-ins and check-outs. Managed reservations, coordinated with other departments, and ensured guest satisfaction. Addressed customer inquiries and resolved complaints professionally and promptly. Maintained accurate records of bookings and financial transactions, ensuring compliance with hotel policies. Delivered exceptional hospitality, contributing to a positive guest experience and fostering customer loyalty.
- Hussnain beakers** 2016 - 2024
Shope owner
Supervised daily store operations, including sales and customer interactions.

Managed inventory, supplier relations, and pricing strategies.

Education

- The best school and collage** 2021
FAc
B
- Ujala technical institute** 2021
Hvac technician
A
- Innovative institute of science** 2022
Graphic designer
A
- Innovative institute** 2022
Basic computer
A

Skills

- Customer service
- Organizations
- Team leadership
- Quick learner
- Financial management
- Hvac
- Receptionist duty
- Multi tasking
- Cameras
- Easily adaptable
- Data entry
- Relationship billing
- Solid professional standard
- Sales
- Communication
- Negotiations
- Graphic designer
- Microsoft excel
- Problem solving
- Work under pressure