

Syed Mustansar Hussain Shah

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Objective

To secure a challenging career in IT and Network. To discover new technology in IT industry.

Professional Summary

- IPSec VPN with SDWAN in Fortigate Firewall.
- Knowledge of Azure Cloud Management.
- Knowledge of Office 365 (Intune).
- Knowledge of G-Suit Management.
- IT Inventory Management.
- Working Experience in Managing, designing, configuring and Implementing Networks and its device Like Cisco, Juniper, Fortigate(Fortinet), and Sophos firewall.
- Experience in Managing, Monitoring and Handling of VPN, VPN tunneling, Vlan, security policies and Zones (routing/policies) in Juniper, Cisco and other vendor devices.
- Works Experience in IP Phones YeaStar,Avaya, Cisco, Genesys, RingDNA, Truly etc
- Work Experience in surveillance cameras system.
- Knowledge of Mobiles Switching Centers (MSC, BSC & BTS).

Work Experience

April 2024 To Till Date:

Working in **Infinite Technologies LLC Oman** working as **IT/System Administrator**.

My Responsibilities are:

- SDWAN configuration on IPSec VPN.
- Experience in Gmail suit and outlook administration.
- Managing NAS/SAN storage devices.
- Managing Access control system.
- IP Phones configuration Like YeaStar, Avaya, Cisco.

- Cisco Switched and router configuration.
- Juniper Firewall and switches configuration.
- FortiGate Firewall configuration.
- Designing and implementing IPSec VPN in Fortigate and other vendor devices.

March 2019 To April 2024:

Working in **Motive Formerly Known as KeepTruckin (US base Company)** working as **IT Support Engineer**.

My Responsibilities are:

- Experience in Azure (Intune), Jira Ticketing, Okta Administration, Gmail suit administration.
- Giving IT support to over 1500 employees.
- Managing the Inventory of IT.
- Managing NAS/SAN storage devices.
- Managing Access control system.
- Network device (Cisco, Juniper & FortiGate) & IP Phones configuration.
- Network and VPN Monitoring
- Cisco Switched and router configuration.
- Juniper Firewall and switches configuration.
- FortiGate Firewall configuration.
- Designing and implementation of core networks.
- Designing and implementing VPN and VPN tunnel in FortiGate and other vendor devices.

March 2014 to January 2019:

Worked in Elegant serve Technologies (Dubai,UAE) as Project Engineer in different projects, some of them are as follows:

- **Raven Sovereign** (Oil Company) on its Network design & network devices, IP Phones (Avaya) and Servers configuration.
- **TVS Design** on its Network designing & network devices (Cisco), IP Phones (Avaya) configuration.
- **Stephen Hardwood** Legal on its IP Phones (Cisco) configuration.
- **DynCorp** on its Network design & network devices, Access Control (Galaxy system) and surveillance cameras system configurations.
- **Gemology** on its Network device & IP Phones (Avaya) configuration.
- **Eagle Hills (Abu Dhabi)** on designing the network infrastructure, configuration of bosch Door Access Control & CCTV NVR.
- **Lenovo Dubai**, work as system support for 3 months.
- **Cigna/Saico (Ubor Tower Business bay, Dubai)** on designing the network infrastructure, configuration of bosch Door Access Control & CCTV NVR.
- **Master card (Media City,Dubai)** on designing the network infrastructure .

November 2010 to February 2014:

Worked with Central Directorate of National Savings, Ministry of Finance (Islamabad, Pakistan) as **Assistant Network Administrator (Core Networks)**. My Responsibilities were:

- Designing and implementation of core networks.
- Handling and managing security policies in juniper and other vendor devices.
- Designing and implementing VPN and VPN tunnel in Juniper and other vendor devices.
- Design & Handling of Zones and Zones routing/policies in Network devices of different vendor.
- Network and VPN Monitoring
- Configuration, Troubleshoot and implementation of Juniper Switches (JNOs) and firewall (ISG 2000, SSG series etc), Cisco switches & Routers (Switches, Routers at Core level), Fortinet (FortiGate) Firewall (1000c).
- Handling and supporting 400 sites online.

March 2006 to October 2010:

Worked on multiple Projects of Networking/Telecom, in different Private and Government Companies i.e.

- FBR PRAL (Motorway Project) Islamabad, Pakistan as **Network Engineer**.
- PowerTech (Blue Area, Islamabad Pakistan) as **BSS Engineer** I have worked on WARID PHASE VI in Sukkar Region (Sind).
- Hulk Technology (F-10/1, Islamabad, Pakistan) as **IT/Network Administrator**.

My Responsibilities were:

- Managing & Configuration of Cisco Router, Switches and Support services.
- Installation and Upgrades, PC diagnosis and repair, preventive maintenance.
- Work on Huawei BTS 3012.
- Site QC and Testing.
- Able to use Site Master Bird & Anristo for VSWR Testing.
- Assisting Customer (Warid PAT Officer) for PAT.
- Work as an acting Team Lead.
- Drive Test 3G & 4G.

Certification/Diploma/Trainings

Certification:

Cisco

CCNA (Security)

Juniper Networks

- Certified Internet Associate (Enterprise Routing Track)
- Certified Internet Associate (Enterprise Switching Track)
- Certified Internet Specialist (Enterprise Routing Track)

Microsoft

- Microsoft Certified Professional (MCP).
- Office 365 (MCSA)
- Implementing Microsoft Azure Infrastructure Solutions (MS)

Diploma/Trainings:

- **Juniper** Firewall (VPN)
- **Juniper** Security Training

- **Juniper** Switching Training (EX-Series)
- Training and Experience in **CCNA** and **CCNP**.
- Training of **MCSE 2012** (Server 2012 R2) and **VMware** (VCP).
- Training of Fortigate (Fortinet).

Educational Qualification

Bachelor of Engineering in Information Technology

University of Engineering and Technology, Taxila Pakistan

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